Transforming Customs: Modernization, Digitalisation, and Trade Facilitation

15th July 2025
Time: 14:00hrs – 15:15 hrs

Webinar organised by the Gozo Business Chamber in collaboration with the Malta Tax and Customs Administration within the Ministry for Finance, and Bank of Valletta

This webinar will provide businesses with an overview of the latest developments within the Malta Customs Administration, aimed at improving trade facilitation, reducing administrative burdens, and enhancing compliance through digital transformation. Key topics will include:

- The implementation of **new UCC IT systems** that streamline customs compliance and reduce processing delays.
- **Business process reengineering** initiatives designed to simplify procedures and accelerate customs clearance.
- A shift towards **post-release controls** and the expansion of **trusted trader programmes** to minimise physical inspections and support reliable operators.
- The introduction of the **National Single Window**, allowing traders to submit documentation through a unified electronic platform.
- An explanation of the **centralized clearance system** under UCC, and how businesses can qualify to benefit from this streamlined approach.

The session will also feature an introductory message by the Commissioner for Revenue, followed by technical insights from Alan Mamo DG Customs, and Andrew Cassar, Assistant Director Trade Facilitation. This event is particularly relevant for importers, exporters, and intermediaries involved in customs operations.

AGENDA	
14:00 – 14:05	Opening Address: Michael Galea, President of the GBC
14:05 -14:10	Introductory Remarks : Joseph Caruana, Commissioner for Tax and Customs
14:10 – 14:50	**Modernising Customs: Digital Transformation, Simplified Procedures and Enhanced Trade Facilitation** **Part 1: Enhancing Customs Efficiency through Digital Transformation and Simplified Procedures -** Alan Mamo, DG Customes **Part 2: Building Trust and Facilitating Trade through Modern Control Mechanisms -** Andrew Cassar, Assistant Director Trade Facilitation
14:50 – 15:10	Q & A Session moderated by Daniel Borg, CEO of the Gozo Business Chamber
15:20 – 15:15	Closing Remarks, by Daniel Borg, CEO of the Gozo Business Chamber

GBC
THE GOZO BUSINESS CHAMBER

BOV
Bank of Valletta

TAX & CUSTOMS ADMINISTRATION
MALTA